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150 N. 18<sup>th</sup> Avenue, Phoenix, Arizona

# **ORGANIZATIONAL OVERVIEW**

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Susan Gerard, Director

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### **History**

The history of the Arizona Department of Health Services (Department) dates back to 1903 when the Arizona Territory Board of Health was formed. In 1912 the first state laboratory was created for the analysis of foods, potable waters, liquors, and drugs. In 1930 the first local health agencies were established in three Arizona counties. In 1941 legislation was enacted creating the State Department of Health. Licensing for hospitals and other health care institutions began in 1947. The state health laws were revised in 1954. On March 1, 1974, the Legislature created the Arizona Department of Health Services.

#### Locations

150 N. 18<sup>th</sup> Avenue, Phoenix, Arizona 1740 W. Adams Street, Phoenix, Arizona 2500 East Van Buren (State Hospital)

## **Mission Statement**

Setting the standard for personal and community health through direct care delivery, science, public policy and leadership.

## <u>Vision</u>

Leadership for a Healthy Arizona

## **Organizational Structure**

To accomplish its mission and objective, the Department is organized into five divisions, plus the Director's Office. Each division is divided into bureaus and offices. The five divisions are: the Division of Public Health Services, the Division of Behavioral Health Services (which includes the Arizona State Hospital), the Division of Licensing Services, the Division of Business and Financial Services, and the Division of Information Technology Services. Two Deputy Directors provide supervision over these five divisions and associated offices.

#### **Director's Office**

The Director's Office provides overall Department support, policy development, oversight of the agency's budget, legislative services, agency legal counsel, public information, tribal health, local health liaison, border health, community relations, and strategic planning. The Director's Office employs approximately 50 people and is located on the fifth floor of the 150 N. 18<sup>th</sup> Avenue building.

#### **Division of Public Health Services**

The Division of Public Health Services is comprised of the Office of the Assistant Director and two major service lines. Reporting directly to the Office of the Assistant Director are the Bureau of Public Health Statistics, Vital Statistics, Public Information Officer, and the Public Health Finance Office. The Division's two major service lines are Public Health Preparedness Services and Public Health Prevention Services.

The Public Health Preparedness Services line is responsible for rapid detection, response and control to health emergencies such as infectious diseases, chemical spills and fires. This Service Line is comprised of four bureaus which are: the Bureau of Emergency Medical Services, the Bureau of Epidemiology and Disease Control, the Bureau of the State Laboratory, and the Bureau of Emergency Preparedness and Response.

The Public Health Prevention Services line is responsible for promoting healthy lifestyle and ensuring the availability of comprehensive public health services for the family and its individual members. This Service Line is comprised of six offices which are: the Office of Health System Development, the Office of Women's and Children's Health, the Office for Children with Special Health Care Needs, the Office of Chronic Disease Prevention and Nutrition Services, the Office of Oral Health, and the Office of Tobacco Education and Prevention Program. The Division employs approximately 600 people and is located primarily on the third floor of the 150 N. 18<sup>th</sup> Avenue building.

#### **Division of Behavioral Health Services**

The Division of Behavioral Health Services, primarily through a contract with the Arizona Health Care Cost Containment System (AHCCCS), is responsible for implementing the State's publicly funded behavioral health services system. These services are managed through contracted Regional Behavioral Health Authorities (RBHA's) and Tribal Regional Behavioral Health Authorities. The RBHA's are organized into six geographic service areas and along county lines.

Service Area 1 – Mohave, Yavapai, Coconino, Navajo, and Apache counties are served by the Northern Arizona Regional Behavioral Health Authority.

Service Area 2 – Yuma and La Paz counties are served by Cenpatio Behavioral Health of Arizona.

Service Area 3 – Santa Cruz, Cochise, Graham, and Greenlee counties are served by the Community Partnership of Southern Arizona Regional Behavioral Health Authority.

Service Area 4 – Pinal and Gila counties are served by Cenpatico Behavioral Health of Arizona.

Service Area 5 – Pima county is served by the Community Partnership of Southern Arizona Regional Behavioral Health Authority.

Service Area 6 – Maricopa county is served by the Value Options Regional Behavioral Health Authority.

The Tribal Regional Behavioral Health Authorities (TRBHA's) contracts are with the Navajo Nation, the Gila River Indian Community, and the Pascua Yaqui Indian Tribe. A fourth contract is with the Colorado River Indian Tribes for state subvention services. These TRBHA's operate within their respective Indian reservation boundaries.

The Division's management and operational staff manage process and activities to assess, monitor and evaluate utilization, contract compliance and the quality of care provided by RBHA/TRBHA contractors. The Division employs approximately 130 people and is located primarily on the second floor of the 150 N. 18<sup>th</sup> Avenue building.

## **Arizona State Hospital**

The Arizona State Hospital is a large part of the Division of Behavioral Health Services. It is the only publicly funded tertiary care psychiatric treatment facility service in the state. It is located on a 94-acre campus at 24<sup>th</sup> Street and Van Buren in Phoenix. It has a license capacity of 338 psychiatric beds and treats the most seriously mentally ill, civil, adolescent and forensic court-ordered patients from all 15 Arizona counties and Indian Nations in the state. Specialized psychiatric treatment, rehabilitation, education and research is provided through four programs which are: the General Adult Civil Program, the Forensic and Behavioral Management Program, the Youth Services Program, and the Arizona Community Protection and Treatment Center.

The General Adult Civil Program is for adults who suffer from serious mental illness. The Forensic and Behavioral Management Program serves as the treatment program for patients who have been court-ordered for pre-trial evaluation, have charges pending and are civilly committed, need treatment prior to trial, have been adjudicated Not Guilty by Reason of Insanity or Guilty Except Insane, or require other specialized forensic services. The Youth Services Program is a 22-bed wing that treats children and adolescents under the age of 18 years. The Arizona Community Protection and Treatment Center houses and treats sexually violent persons. The Hospital employs approximately 800 people and is located at 2500 East Van Buren.

#### **Division of Licensing Services**

The Division of Licensure Services protects the health and safety of Arizona citizens by regulating and licensing medical facilities, long term care facilities, assisted living facilities, behavioral health facilities, child care facilities, midwives, hearing aid dispensers, speech pathologists, and audiologists operating in the state. Additionally, the Division serves as the state's Centers for Medicare and Medicaid Services representative by completing Medicare Certification Surveys of medical and long term care facilities operating in the state.

The Division is organized into six offices which are: the Office of Child Care Facilities Licensing, the Office of Assisted Living Facilities Licensing, the Office of Behavioral Health Care Facilities Licensing, the Office of Long Term Care Facilities Licensing, the Office of Medical Facilities Licensing, and the Office of Special Licensing. Each Licensing office conducts licensing, monitoring, and regulation activities that include annual and or biannual facility inspections, and

investigation of complaints. In additional to licensing activities the Office of Special Licensing provides oversight in architecture drawings, and fire and safety codes. The Division employs approximately 175 people and is located primarily on the fourth floor of the 150 N. 18<sup>th</sup> Avenue building.

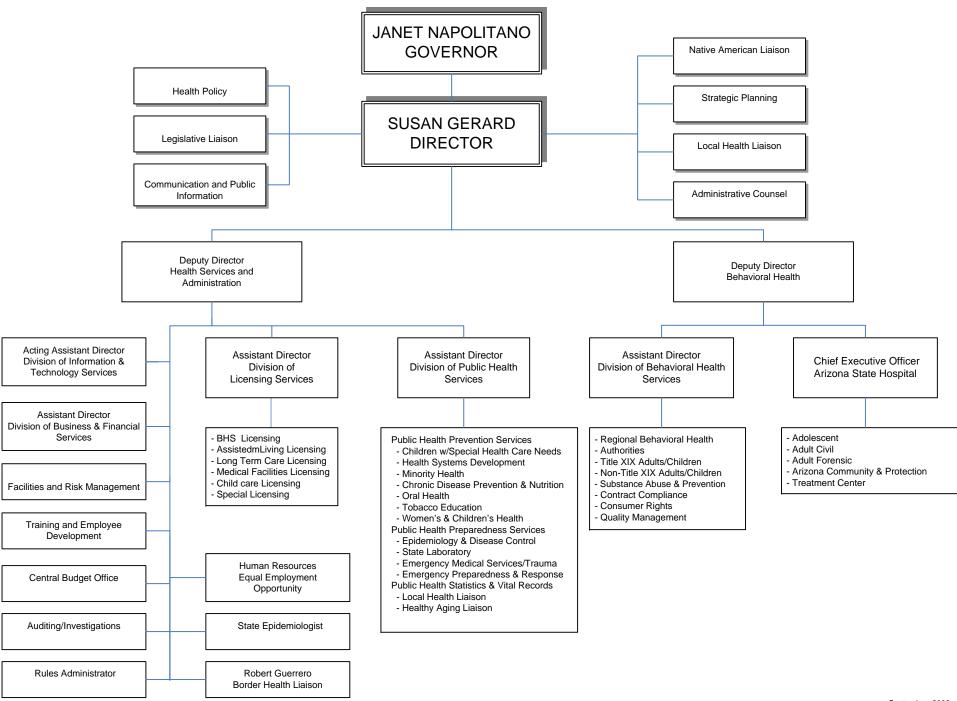
## **Division of Business and Financial Services**

The Division of Business and Financial Services controls and coordinates all business and financial services for the Department. The Division is organized into two main offices which are: the Office of the Controller and the Office of Procurement. The Office of the Controller is responsible for providing support services to the Department's service programs by maintaining a centralized automated accounting and budget control system, centralized Payroll Office, and all related internal controls. The Office of Procurement is responsible for the procurement of all goods and services required by the Department. The Division employs approximately 70 people and is located in the 1740 West Adams building.

## **Division of Information Technology Services**

The Division of Information Technology Services provides computer related support to the Department. The Division is organized into three main service areas that are: the Office of Administrative Services, the Office of Application Services, and the Office of Technical Services. The Office of Administrative Services handles all administrative functions for the Division. This office oversees data security, Internet management, and the implementation of the Department's Health Insurance Portability and Accountability Act (HIPAA). The Office of Application Services works with the Department's programs to design, develop, test, and maintain specialized computer applications and databases. The Office of Technical Services provides service and support for Local Area Networks, the Wide Area Network, e-mail, data communications, computer operations, and all computer related needs. The Division employs approximately 100 people and is located in the 1740 West Adams building.

# ARIZONA DEPARTMENT OF HEALTH SERVICES



ARIZONA DEPARTMENT OF HEALTH SERVICES						
Director	Susan Gerard	602-542-1025	150 N. 18th Avenue , Suite 500, Phoenix, AZ 85007			
Executive Staff Assistant	Dianne Myers	602-542-1025	150 N. 18th Ave., PHX, AZ 85007			
Deputy Director, Health Services & Administration	Vacant	602-542-1025	150 N. 18th Ave., PHX, AZ 85007			
Deputy Director, Behavioral Health	Eddy Broadway	602-364-4567	150 N. 18th Ave., PHX, AZ 85007			
Chief Legislative Officer	Pete Wertheim	602-542-6383	150 N. 18th Ave., PHX, AZ 85007			
Health Policy	Hilary Tabish	602-364-3297	150 N. 18th Ave., PHX, AZ 85007			
Community Relations	Kelly Paisley	602-542-1053	150 N. 18th Ave., PHX, AZ 85007			
Public Information Officer	Michael Murphy	602-542-1094	150 N. 18th Ave., PHX, AZ 85007			
Chair, Medical Directors	Sundin Applegate, MD	602-542-2950	150 N. 18th Ave., PHX, AZ 85007			
Strategic Planning/Intergovernmental Affairs	Dona Marie Markley	602-542-1269	150 N. 18th Ave., PHX, AZ 85007			
Local Health Liaison	Carol Vack	602-542-2401	150 N. 18th Ave., PHX, AZ 85007			
Native American Liaison	Michael Allison	602-364-1041	150 N. 18th Ave., PHX, AZ 85007			
Assistant Attorney General	Kevin Ray	602-542-8328	1275 W. Washington, PHX, AZ 85007			
HEALTH SE	RVICES AND A	DMINISTRA	ATION			
<b>Deputy Director, Health</b>	Vacant	602-542-1025	150 N. 18th Avenue, Suite			
Services & Administration	v acant		500, Phoenix, AZ 85007			
Central Budget Office	Theresa Garcia	602-542-1035	150 N. 18th Ave., PHX, AZ 85007			
Administrative Rules Office	Kathleen Phillips	602-364-0781	1740 W. Adams, PHX, AZ 85007			
Office of Administrative Counsel	Jan Escoto	602-542-1020	1740 W. Adams, PHX, AZ 85007			
Auditing and Investigations	Jim Humble	602-364-0676	1740 W. Adams, PHX, AZ 85007			
HIPAA Project	Mary Beth Joublanc	602-364-1560	1740 W. Adams, PHX, AZ 85007			
State Epidemiologist	Ken Komatsu	602-364-3587	150 N. 18th Ave., PHX, AZ 85007			
Border Health Office	Robert Guerrero	520-770-3110	4400 E. Broadway Suite 300 Tucson, AZ 85711			
Administration Finance Office	Jeanette Perez	602-542-1120	150 N. 18th Ave., PHX, AZ 85007			
Human Resources	Ray Lundquist	602-542-1085	1740 W. Adams, PHX, AZ 85007			
Equal Opportunity Office (ADA)	Lupe Jackson	602-542-1295	1740 W. Adams, PHX, AZ 85007			
Planning and Development Services	Dona Marie Markley	602-542-1269	150 N. 18th Ave., PHX, AZ 85007			
Employee Training & Development	Chapman Graham	602-542-1101	1740 W. Adams, PHX, AZ 85007			
Facilities and Risk Management	Iva Barnum Yvonne Harbaugh	602-542-1050	1740 W. Adams, PHX, AZ 85007			
Warehouse/Surplus	Gary Dash	602-2206158	2500 E. Van Buren, PHX, AZ 85008			
DIVISION OF LICENSING SERVICE	ES					
<b>Assistant Director</b>	Mary Wiley	602-364-3064	150 N. 18th Ave., PHX, AZ 85007			
Administrative Secretary	Andrea Schoenecker	602-364-3064	150 N. 18th Ave., PHX, AZ 85007			
Deputy Assistant Director	Lisa Wynn	602-364-3064	150 N. 18th Ave., PHX, AZ 85007			
Executive Staff Assistant	Margaret Connett	602-364-4809	150 N. 18th Ave., PHX, AZ 85007			
Enforcement Unit	Claudia Wilkins	602-364-3192	150 N. 18th Ave., PHX, AZ 85007			
Division Office of Business & Finance	Lori Boncosky	602-364-3113	150 N. 18th Ave., PHX, AZ 85007			
Office of Child Care Licensing	Lourdes Ochoa	602-364-2539	150 N. 18th Ave., PHX, AZ 85007			
Office of Medical Facilities Licensing	Kathy McCanna	602-364-2536	150 N. 18th Ave., PHX, AZ 85007			
Office of Long Term Care Licensing	Sylvia Balisteri	602-364-2690	150 N. 18th Ave., PHX, AZ 85007			
Office of Behavioral Health Licensing	Johnie Golden	602-364-2595	150 N. 18th Ave., PHX, AZ 85007			
Office of Assisted Living Licensing	Alan Oppenheim	602-364-2639	150 N. 18th Ave., PHX, AZ 85007			
Office of Special Licensing	Mike Beaghler	602-364-2536	150 N. 18th Ave., PHX, AZ 85007			

DIVISI	ON OF PUBLIC HEALTH SE	RVICES		
	nt Director	Vacant	602-542-1023	150 N. 18th Ave., PHX, AZ 85007
Division Financial Office		Georgina Lowe	602-542-1268	150 N. 18th Ave., PHX, AZ 85007
Healthy Aging Liaison		Ramona Rusinak	602-542-1023	150 N. 18th Ave., PHX, AZ 85007
Learning Management Systems Coordinator		Deborah Littlejohn	602-542-0589	150 N. 18th Ave., PHX, AZ 85007
Public Health Statistics, Bureau		Richard S. Porter	602-542-7333	150 N. 18th Ave., PHX, AZ 85007
	Vital Records	Pat Adams	602-364-1300	1818 West Adams, PHX, AZ 85007
	Health Registries Office	Georgia Yee	602-542-7308	150 N. 18th Ave., PHX, AZ 85007
	Assistant Director, Public Health	Jeanette Shea Ramirez	602-542-1223	150 N. 18th Ave., PHX, AZ 85007
	on Services			
Tobacco Education and Prevention		Danielle Sittu	602-364-0824	1740 W. Adams, PHX, AZ 85007
	s and Children's Health	Sheila Sjolander	602-364-1400	150 N. 18th Ave., PHX, AZ 85007
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	Disease Prevention/Nutrition Services	Margaret Tate	602-542-1886	150 N. 18th Ave., PHX, AZ 85007
Health Sy	ystems Development	Patricia Tarango	602-542-1219	1740 W. Adams, PHX, AZ 85007
_	Center for Health Disparities	Suncerria Tillis	602-542-1219	1740 W. Adams, PHX, AZ 85007
	Assistant Director, Public Health	Will Humble	602-542-1023	150 N. 18th Ave., PHX, AZ 85007
	dness Services	Don Howington	602 264 2960	150 N 19th Avg. DHV A7 95007
Epidemio	ology & Disease Control	Don Herrington	602-364-3860	150 N. 18th Ave., PHX, AZ 85007
	Arizona Immunizations	Kathy Fredrickson Diane Eckles	602-364-3630	150 N. 18th Ave., PHX, AZ 85007
	Environmental Health HIV/AIDS Services		602-364-3118 602-364-3610	150 N. 18th Ave., PHX, AZ 85007
	Infectious Disease Services	Bruce Porter	602-364-3610	150 N. 18th Ave., PHX, AZ 85007
Ctota I al	poratory Services	Patty Gast Victor Waddell	602-542-1188	150 N. 18th Ave., PHX, AZ 85007
State Lat				250 N. 17th Ave., PHX, AZ 85007
	Laboratory Licensing Environmental & Analytical	Steve Baker	602-364-0720 602-542-1188	250 N. 17th Ave., PHX, AZ 85007
	Chemistry & Analytical	Pat Adler	002-342-1100	250 N. 17th Ave., PHX, AZ 85007
	Newborn Screening & Regional Services	Joan Apt	602-542-1188	250 N. 17th Ave., PHX, AZ 85007
	Public Health Microbiology	William Slanta	602-542-1188	250 N. 17th Ave., PHX, AZ 85007
	Buisness and Operations	Judy Bass	602-542-1188	250 N. 17th Ave., PHX, AZ 85007
Emergen	cy Medical Services	Terry Mullins	602-364-3150	150 N. 18th Ave., PHX, AZ 85007
	Deputy Bureau Chief	Edward Armijo	602-364-3150	150 N. 18th Ave., PHX, AZ 85007
	Ambulance Services	Joel Bunis	602-364-3150	150 N. 18th Ave., PHX, AZ 85007
	EMS/Trauma Development	Vicki Conditt	602-364-3150	150 N. 18th Ave., PHX, AZ 85007
	Enforcement and Certification	Ron Anderson	602-364-3150	150 N. 18th Ave., PHX, AZ 85007
	Business Operations	Betty Yunick	602-364-3150	150 N. 18th Ave., PHX, AZ 85007
Emergen	cy Preparedness and Response	Jane Wixted	602-364-3289	150 N. 18th Ave., PHX, AZ 85007
	Emergency Preparedness	Teresa Ehnert	602-364-3289	150 N. 18th Ave., PHX, AZ 85007
	Emergency Response	Ken Leighton-Boster	602-364-3289	150 N. 18th Ave., PHX, AZ 85007
DIVISI	ION OF INFORMATION AND	TECHNOLOGY SER	RVICES	
Acting	<b>Assistant Director</b>	Michael O'Hara	602-542-1073	1740 W. Adams, PHX, AZ 85007
Executive Staff Assistant		Claire Ferreria	602-542-2781	1740 W. Adams, PHX, AZ 85007
Project Manager		John Nelson	602-542-6395	1740 W. Adams, PHX, AZ 85007
ITS Security		James Gentile	602-542-2783	1740 W. Adams, PHX, AZ 85007
Web Serv	vices	Jennifer Tweedy	602-542-2745	1740 W. Adams, PHX, AZ 85007
Application Services Manager		Paula Mattingly	602-542-2892	1740 W. Adams, PHX, AZ 85007
DIVIS	ON OF BUSINESS AND FINA	NCIAL SERVICES		
Assistant Director		Craig Dunlap	602-542-1034	1740 W. Adams, PHX, AZ 85007
	e Staff Assistant	Katie Huse	602-542-1034	1740 W. Adams, PHX, AZ 85007
Executive	C Staff Assistant			
	er's Office	Frank Winnermark	602-542-2996	1740 W. Adams, PHX, AZ 85007

BEHAVIORAL HEALTH						
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Medical Director	Laura Nelson, MD	602-364-4753	150 N. 18th Ave., PHX, AZ 85007			
Policy Advisor	Ann Froio	602-364-4567	150 N. 18th Ave., PHX, AZ 85007			
DIVISION OF BEHAVIORAL HEAL	TH SERVICES					
Assistant Director	Mike Fronske	602-364-4567	150 N. 18th Ave., PHX, AZ 85007			
Bureau of Financial Operations	Chris Petkiewicz	602-364-4703	150 N. 18th Ave., PHX, AZ 85007			
Children with Special Health Care Needs	Joan Agostinelli	602-542-1860	150 N. 18th Ave., PHX, AZ 85007			
Division of Compliance	Victoria Navarra	602-364-1560	1740 W. Adams, PHX, AZ 85007			
Division of Quality Management	Sondra Stauffacher	602-364-4646	150 N. 18th Ave., PHX, AZ 85007			
Division of Clinical Services	Christy Dye	602-364-4602	150 N. 18th Ave., PHX, AZ 85007			
Division of Consumer Rights	Margery Sheridan	602-364-4585	150 N. 18th Ave., PHX, AZ 85007			
ARIZONA STATE HOSPITAL						
Chief Executive Officer	John C. Cooper	602-220-6000	2500 E. Van Buren, PHX, AZ 85008			
Executive Staff Assistant	Bernice Barrey	602-220-6006	2500 E. Van Buren, PHX, AZ 85008			
Patient Rights Ombudsman	Natalie Shures	602-220-6012	2500 E. Van Buren, PHX, AZ 85008			
Public Relations & Affairs Coordinator	Margie Moring	602-220-6000	2500 E. Van Buren, PHX, AZ 85008			
Human Resource Manager	Dennis Morgan	602-220-6426	2500 E. Van Buren, PHX, AZ 85008			
Chief Operating Officer	Donna Noriega	602-220-6000	2500 E. Van Buren, PHX, AZ 85008			
Chief Nursing Officer	Colleen Rannels, RN	602-220-6010	2500 E. Van Buren, PHX, AZ 85008			
Chief Medical Officer	Michael Stumpf, MD	602-220-6007	2500 E. Van Buren, PHX, AZ 85008			
Security	Stan Bates	602-220-6100	2500 E. Van Buren, PHX, AZ 85008			
Chief Quality Officer	Rosleen Reynolds	602-220-6386	2500 E. Van Buren, PHX, AZ 85008			
AZ Community Protection & Treatment Center	Dawn Noggle, Ph.D.	602-220-6191	2500 E. Van Buren, PHX, AZ 85008			